

# STUDENT SERVICES AND OTHER STUDENT RESOURCES

## Lynx Life

Here you are: At an urban university with powerful programs and opportunities—for your education, your career, your life. On a high-energy, downtown campus right next to the Rocky Mountains. Part of a strong CU Denver Lynx community, where we lift one another up to meet our challenges. You are right where you belong. Below are some of programs you are able to utilize as a CU Denver student.

## Office for Access and Campus Engagement

**Location:** Lawrence Street Center

**Phone:** 303-315-2123

**Email:** ACE@ucdenver.edu

**Website:** <https://www.ucdenver.edu/offices/access-campus-engagement> (<https://www.ucdenver.edu/offices/access-campus-engagement/>)

**Office Hours:** 8:00 am - 5:00 pm

At CU Denver, making education work for all means that everyone can find a fulfilling path to success. We believe expanding opportunities is an institutional and leadership imperative, and a value that guides everything we do. Becoming a serving institution means we are creating an educational environment where one's social identity no longer predetermines educational outcomes and professional advancement opportunities. We recognize inequities among all underserved communities and strive to address them through multifaceted approaches that include policy and structural reforms, inclusive academic programming and research opportunities, inclusive hiring and retention practices, and mutually beneficial partnerships.

We aim to make education work for all by valuing, welcoming, supporting, and educating all people. We recognize that institutions are stronger and more innovative when their culture is inclusive, and their talent draws from the widest possible social and geographic areas.

## American Indian Student Services

**Location:** Student Commons Building, Room 2007C

**Phone:** 303-315-1882

**Email:** aldora.whiteeagle@ucdenver.edu

**Website:** <https://www.ucdenver.edu/offices/diversity-and-inclusion/service/american-indian-student-services> (<https://www.ucdenver.edu/offices/diversity-and-inclusion/service/american-indian-student-services/>)

American Indian Student Services (AISS) welcomes students of all American Indian and Alaska Native heritages! AISS serves both students who are tribally enrolled and those who identify but are not enrolled in their tribes.

AISS provides culturally responsive educational support:

- Resource Referral
- Scholarship Information
- Advocacy
- Cultural Events & Student Clubs

CU Denver American Indian and Alaska Native students represent more than 100 different tribes. The Denver Indian Community is strong! Many families in Denver live far from tribal homelands, yet retain tribal identities and cultures. Twenty percent speak Native languages. The Southern Ute and the Ute Mountain Ute Tribes, located in the Four Corners area are the two federally-recognized tribes in Colorado.

## Asian American Student Services

**Location:** Student Commons Building, Room 2007E

**Phone:** 303-315-1879

**Email:** soyon.bueno@ucdenver.edu

**Website:** <https://www.ucdenver.edu/offices/diversity-and-inclusion/service/asian-american-student-services> (<https://www.ucdenver.edu/offices/diversity-and-inclusion/service/asian-american-student-services/>)

Asian American Student Services within the Center for Identity & Inclusion offers a wide array of services and programs to support, engage, and educate all students.

Our mission:

- Support the retention, graduation, and success of Asian American Pacific Islander students
- Encourage students to become actively engaged in their learning experience
- Promote students' exploration of social identity, leadership, and professional development
- Provide opportunities for networking

## Black Student Services

**Location:** Student Commons Building, Room 2007F

**Phone:** 303-315-1881

**Email:** kenneth.english (kenneth.english@ucdenver.edu)@ucdenver.edu (soyon.bueno@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/offices/diversity-and-inclusion/service/black-student-services> (<https://www.ucdenver.edu/offices/diversity-and-inclusion/service/black-student-services/>)

Black Student Services Program offers a uniquely-designed network of support services to assist students in all phases of their educational career at CU Denver. Since its inception in 1969, Black Student Services has helped hundreds of students with admission into undergraduate and graduate programs, academic counseling, and peer support services. Because we believe that students should have a strong supportive environment during their education, we subscribe to the concept of Jamaa II: "a second family away from home."

## Latinx Student Services

**Location:** Student Commons Building, Room 2007H

**Phone:** 303-315-1878

**Email:** estefani.penafigueroa@ucdenver.edu

**Website:** <https://www.ucdenver.edu/offices/diversity-and-inclusion/service/latinx-student-services> (<https://www.ucdenver.edu/offices/diversity-and-inclusion/service/latinx-student-services/>)

The mission of Latinx Student Services is to provide an inclusive environment to support the intersectional experiences, diverse cultures, and educational goals of Latinx students at CU Denver.

We seek to accomplish this by:

- Advocating for the needs of Latinx students
- Supporting students to amplify their voice and enact agency
- Providing programs, events, and workshops that raise awareness about social justice issues that impact the diverse Latinx cultures, identities, and intersectional experiences.
- Supporting the leadership development of Latinx student organizations.
- Building community and a sense of belonging for all Latinx students, faculty, and staff.

## Undocumented Student Services

**Location:** Student Commons Building, Suite 2007

**Phone:** 303-315-1883

**Email:** [estefani.penafigueroa@ucdenver.edu](mailto:estefani.penafigueroa@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/offices/diversity-and-inclusion/service/undocumented-student-services> (<https://www.ucdenver.edu/offices/diversity-and-inclusion/service/undocumented-student-services/>)

The mission of the Undocumented Student Services Program is to serve DREAMer and mixed status students at all intersections of documentation and equity needs, to support DREAMers in achieving their degree, to create an equitable educational environment, and to advocate alongside students for continuous improvements in the DREAMer college experience. The University of Colorado Denver remains committed to providing access to all qualified students, including students under the Deferred Action for Childhood Arrivals (DACA) (<https://www.ucdenver.edu/offices/diversity-and-inclusion/our-offices/undocumented-student-services/terminology/>) and Advancing Students for a Stronger Economy Tomorrow (ASSET) (<https://www.ucdenver.edu/offices/diversity-and-inclusion/our-offices/undocumented-student-services/terminology/>) program. ASSET, DACA, Mixed Family Status (<https://www.ucdenver.edu/offices/diversity-and-inclusion/our-offices/undocumented-student-services/terminology/>), and undocumented students are valuable members of our student body whom we strive to ensure are safe and respected on our campus. We are pleased to provide a variety of services, support, and information for students, faculty, and staff to help undocumented students succeed at CU Denver and CU Anschutz.

## Women & Gender Center

**Location:** Tivoli Student Union 310

**Phone:** 303-315-7262

**Email:** [cii@ucdenver.edu](mailto:cii@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/offices/diversity-and-inclusion/service/women-and-gender-student-services> (<https://www.ucdenver.edu/offices/diversity-and-inclusion/service/women-and-gender-student-services/>)

The Women & Gender Center (WGC) at CU Denver is committed to advancing issues of gender equity and supporting the gender-focused needs of students, faculty, and staff on the Auraria campus. The mission of the Women and Gender Center is to address gender inequities and foster a campus community that values inclusion, social justice, equity, and respect for everyone regardless of background and experience. We are committed to enacting intersectional feminism in our programming by exploring gender as it overlaps and interacts with the multiple identities that people inhabit across their lifespans. We serve all members of the CU Denver community, regardless of gender identity.

## Disability Resources and Services Office

**Location:** Student Commons Building, Room 2116

**Phone:** 303-315-3510

**Email:** [disabilityresources@ucdenver.edu](mailto:disabilityresources@ucdenver.edu)

**Website:** <http://www.ucdenver.edu/disabilityresources> (<http://www.ucdenver.edu/disabilityresources/>)

The Office of Disability Resources and Services (DRS) is committed to providing equal opportunities and fostering the personal growth and development of students with disabilities. The DRS staff strives to meet the needs of a large and diverse community of students with disabilities. We are available to provide assistance and to arrange for reasonable accommodations that will address specific educational needs. Accommodations may include, but are not limited to, the following:

- Priority registration for classes
- Assistance in identifying volunteer note takers
- Alternative testing for assessment tests and classroom examinations
- Oral/sign language interpreters
- Real-time captioning
- Textbooks in alternate formats (audio taped, Braille, enlarged, scanned)

## ESL Academy

**Location:** 1100 Lawrence St #014

**Phone:** 303-315-2383

**Email:** [esl@ucdenver.edu](mailto:esl@ucdenver.edu)

**Website:** <http://esl.ucdenver.edu>

The University of Colorado Denver's English as a Second Language (ESL) Academy offers a rich diversity of academic, social, and cultural learning opportunities. The Academy offers high-quality, year-round ESL instruction specifically designed for university preparation. The curriculum helps students improve their language skills through a rigorous program of study, campus involvement, and cultural and educational activities.

Our program offers the following distinctive advantages when compared against other programs:

The curriculum is designed especially for university-bound students. In addition to mastering academic English, students will learn how to succeed academically at the University of Colorado Denver or any other university they choose to attend.

Students in the ESL Academy will be considered University of Colorado Denver students. They will be on the university campus from day one of our program and will be eligible to live in university housing, though there will be limited availability for students who join our program mid-term.

Students will have access to all of the activities and resources that the university has to offer, not to mention the spectacular outdoors and urban life in Denver and Colorado.

The ESL Academy also offers the LynxDirect Pathway for students. This 16-week program allows students to complete level 5, our highest level, in the first 8 weeks of the semester and then complete 6 credits towards an undergraduate degree in the second 8 weeks of the semester.

When a student completes the ESL Academy successfully, s/he will automatically fulfill the University of Colorado Denver's English language proficiency requirement and will be eligible for full admission.

Students will be issued a Form I-20 from the University of Colorado Denver for a seamless immigration experience and will not have to transfer their immigration status to begin their degree program upon complete completion of the ESL Academy.

Students will benefit from a seamless transition to university degree programs after they successfully complete the ESL Academy, thus maximizing the prospects of their success.

For full details, visit the ESL Academy online at <https://clas.ucdenver.edu/esl/>. Here, students can get information about:

- The online application (<https://clas.ucdenver.edu/esl/future-students/application-information/>)
- Program information (<https://clas.ucdenver.edu/esl/academics/curriculum-overview/>)
- Tuition and Fees (<https://clas.ucdenver.edu/esl/future-students/tuition-fees/>)
- International Student Services (<https://www.ucdenver.edu/services/international-student-and-scholar-services/>)

If you have additional questions you may send an email to [esl@ucdenver.edu](mailto:esl@ucdenver.edu) or call 303-315-2383. Located at 1100 Lawrence Street #014 Denver, CO 80204

## LGBTQ Student Resource Center at Auraria

**Location:** Tivoli Student Union 213

**Phone:** 303-615-0515

**Email:** [lgbtq.auraria.staff@gmail.com](mailto:lgbtq.auraria.staff@gmail.com)

**Website:** <https://www.msudenver.edu/lgbtq/>

The LGBTQ Student Resource Center is a tri-institutional office on the Auraria Campus serving the students, faculty and staff of Metropolitan State University of Denver, Community College of Denver and University of Colorado at Denver. We are available to all Auraria students as a resource for exploring issues of sexual orientation and gender identity.

The LGBTQ Student Resource Center is located in the Tivoli Student Union, Room 213, and is staffed by a director and assistant director, with the support of student employees and volunteers. Input and involvement from the entire campus community are welcomed. Our center offers a variety of support, education, and advocacy services for the entire campus community including:

- Support for those who may have questions about their own sexual orientation, gender identity, gender expression, or that of a friend or family member
- Advocacy for students experiencing discrimination or harassment based on a real or perceived LGBTQ identity
- Speakers for events, workshops, and classes on various aspects of sexual orientation/gender identification
- Programs and workshops about working more effectively with the gay, lesbian, bisexual, and transgender communities and combating misinformation, misconceptions, and homophobia
- Resource library with over 1700 books and videos (documentary and cinema) available for research and leisure as well as a multitude of free literature regarding other organizations and services throughout Denver and Colorado that provide outreach, services, and advocacy.

## LynxConnect

**Location:** 900 Auraria Parkway #439 (Tivoli Annex)

**Phone:** 303-315-4000

**Email:** [LynxConnect@ucdenver.edu](mailto:LynxConnect@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/lynxconnect> (<https://www.ucdenver.edu/lynxconnect/>)

Need help connecting what you're studying to your future goals?

LynxConnect is your one-stop-shop for enhancing your student experience, expanding your global perspective, researching your world, discovering internships, finding campus employment and exploring your career options.

### Four Offices, One Location

Our brand new 15,000 square foot center is focused on providing you with experiences outside the classroom, making you more marketable as you prepare for your next chapter in life, career and job search. Make an appointment or drop in to meet with an expert who can tackle your questions and help you gain hands-on, real-world experience.

### The Career Center

**Location:** Tivoli Student Union, LynxConnect, Suite 439

**Phone:** 303-315-4000

**Email:** [CareerCenter@ucdenver.edu](mailto:CareerCenter@ucdenver.edu)

**Website:** <https://www1.ucdenver.edu/services/career-center> (<https://www1.ucdenver.edu/services/career-center/>)

The Career Center offers a full array of services that prepare students for their transition from college to career. Students are encouraged to participate in career-related events and services as early as their freshman year. This includes obtaining help in choosing a major, deciding on career options, and mapping out experiences necessary to be successful upon graduation. The Career Center also supports students in refining job search skills like resume & cover letter writing, interview preparation, and targeting employers through our internship and job board called Handshake.

The Career Center's mission is to provide personal and meaningful interactions with students, alumni and employers in order to prepare them for the world of work.

### Internships

**Location:** Tivoli Student Union, LynxConnect #439

**Phone:** 303-315-7258

**Email:** [Experiential.LearningCenter@ucdenver.edu](mailto:Experiential.LearningCenter@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/lynxconnect/internships> (<https://www.ucdenver.edu/lynxconnect/internships/>)

Experiential learning includes a variety of activities with one common goal-to immerse you in hands-on learning outside the classroom where your experience is at the heart of the learning process. The Experiential Learning Center (ELC) serves students, faculty, and employers as a resource for experiential learning opportunities. We offer information, resources and support in the development and coordination of academic and non-academic internship experiences, professional skill development opportunities, and undergraduate research experiences.

### Undergraduate Research & Creative Activities

**Location:** Tivoli Student Union, LynxConnect, Suite 439

**Phone:** 303-315-4000

**Email:** [LynxConnect@ucdenver.edu](mailto:LynxConnect@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/lynxconnect/undergraduate-research> (<https://www.ucdenver.edu/lynxconnect/undergraduate-research/>)

The Office of Undergraduate Research & Creative Activities (URCA) is your connection to the research opportunities that are out there just waiting for you. We're here to help you get the information you need to jump-start your research career.

This is your chance to connect your classroom learning to real-world research opportunities through grants, work-study, summer fellowships, and more.

It's education through undergraduate research and creative activities and we call it EURēCA! Once you've discovered the possibilities, you'll see why.

### The EURēCA! Program

The Education Through Undergraduate Research and Creative Activities (EURēCA!) Program is your connection to the support you need to succeed in research activities at CU Denver | Anschutz. We help with grants, student research jobs, and fellowships, and feature student projects at our annual symposium.

## The Office of Global Education | Study Abroad

**Location:** Tivoli Student Union, LynxConnect Suite 439

**Phone:** 303-315-2001

**Email:** [study.abroad@ucdenver.edu](mailto:study.abroad@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/students/study-abroad> (<https://www.ucdenver.edu/students/study-abroad/>)

The Office of Global Education / Study Abroad provides academically and professionally relevant international experiences to a diverse student population at the University of Colorado Denver | Anschutz Medical Campus. These experiences equip students with cross-cultural skills necessary to succeed in an interconnected global society. The Office of Global Education is committed to providing students with a wide range of engaging and affordable study, internship, research, and clinical opportunities.

International program offerings vary to meet the needs and interests of all students. These programs are open to undergraduate, graduate, and international students; it is not necessary to be a particular major to participate. Program lengths range from two weeks to an academic year or more. The vast majority of programs do not require language proficiency beyond the English language.

The Office of Global Education strives to keep study abroad programs affordable. In most cases, students are able to utilize financial aid and are eligible for an array of internal and external scholarships. For the most current information on programs, policies, and funding, please visit the Office of Global Education website at <https://www.ucdenver.edu/students/study-abroad> (<https://www.ucdenver.edu/students/study-abroad/>) or visit LynxConnect in the Tivoli.

## Office of International Affairs

**Location:** Lawrence Street Center, Suite 932

**Phone:** 303-315-2230

**Email:** Please refer to website for more information

**Website:** <https://www.ucdenver.edu/offices/international-affairs> (<https://www.ucdenver.edu/offices/international-affairs/>)

The Office of International Affairs (OIA) serves the university by providing administrative support, strategic advice, technical services, collaborative educational programs with the university's 13 schools and colleges, and related services that contribute to the strategic international goals of the university. OIA provides visa and orientation services to international students and scholars; offers expertise in the development and maintenance of undergraduate, graduate and professional global education; assists with brokering and designing bilateral international educational programs; and offers comprehensive international recruitment and admissions services. OIA addresses international policy issues, has oversight of international risk management protocols, serves as a resource for best practices in the internationalization of higher education, maintains central data bases pertaining to international activities of the university, advises on the development of international affiliations and agreements, assists departments/programs and schools/colleges with the development of comprehensive international strategic planning, and seeks to promote and support initiatives that advance international research, education, and global cooperation in order to enhance the reputation of the University of Colorado Denver | Anschutz Medical Campus.

OIA also serves as a resource for faculty seeking international research opportunities, provides a comprehensive list of international scholarship/fellowship information, and serves as the institutional liaison for the CIES Fulbright Scholars Program.

The divisions of OIA include:

- International Operations (<https://www.ucdenver.edu/offices/international-affairs/about/staff/international-operations> (<https://www.ucdenver.edu/offices/international-affairs/about/staff/international-operations/>))
- Global Education: Study Abroad (<https://www.ucdenver.edu/students/study-abroad> (<https://www.ucdenver.edu/students/study-abroad/>))
- International Admissions ([www.internationaladmissions.ucdenver.edu](http://www.internationaladmissions.ucdenver.edu) (<http://www.internationaladmissions.ucdenver.edu>))
  - For more information, visit the Undergraduate (<http://catalog.ucdenver.edu/cu-denver/undergraduate/admissions/international-admissions/>) and Graduate (<http://catalog.ucdenver.edu/cu-denver/graduate/international-admissions/>) catalogs.

## International Student and Scholar Services

**Location:** Student Commons Building, Suite #1119

**Phone:** 303-315-2230

**Email:** [iss@ucdenver.edu](mailto:iss@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/services/international-student-and-scholar-services> (<https://www.ucdenver.edu/services/international-student-and-scholar-services/>)

The International Student & Scholar Services (ISSS) unit in the Office of International Affairs serves approximately 1,400 international students and 500 international scholars from all over the world each year. ISSS is responsible for ensuring university-wide compliance with a wide range of federal regulations relating to the enrollment and/or employment of international students and scholars. Sponsored Student Services, a sub-unit within ISSS, also provides advising to students sponsored by an international third-party organization.



ISSS collaborates with international students, faculty, researchers, and staff to contribute to the diverse teaching, research, and learning community at The University of Colorado Denver | Anschutz Medical Campus. We provide expert holistic immigration advising; partner with stakeholders to advocate for our students and scholars; and foster intercultural exchange on our campuses. We support our students and scholars as they navigate life in the U.S. and endeavor to reach their goals.

ISSS staff members serve students based on a portfolio model; to find out more about the academic portfolios and to learn about your assigned International Services Specialist, please click here (<https://www.ucdenver.edu/services/international-student-and-scholar-services/appointments/>). To schedule an appointment with a staff member, please click here (<https://www.ucdenver.edu/services/international-student-and-scholar-services/appointments/>). For additional information about ISSS and the services we provide, visit our website (<https://www.ucdenver.edu/services/international-student-and-scholar-services/>).

## International College Beijing

**International College Beijing-** <https://www.ucdenver.edu/offices/international-affairs/partners/international-college-beijing> (<https://www.ucdenver.edu/offices/international-affairs/partners/international-college-beijing/>)

International College Beijing (ICB) is a joint education program between the University of Colorado Denver (CU Denver) and China Agricultural University (CAU), located in Beijing, People's Republic of China. The partnership, formed in 1994, was one of the first of its kind approved by the Chinese Ministry of Education. ICB is accredited by the North Central Association of Colleges and Schools in the U.S. and maintains a reputation as a challenging, robust academic program.

At ICB, students earn a bachelor of arts degree from CU Denver with a major in either economics or communication. Courses are taught in English by CU Denver faculty on the China Agricultural University campus in Beijing. The curriculum is academically rigorous and equal to that of the economics or communication major on the downtown Denver campus. Beijing students have an opportunity to study on the downtown Denver campus and U.S. students may choose to study in Beijing as well, fostering a truly global classroom experience.

In Beijing, ICB is located on the east campus of China Agricultural University in the Haidian district north of downtown Beijing, the capital of the People's Republic of China. The campus is a thirty-minute ride from downtown Beijing, Beijing International Airport and major cultural centers such as Tiananmen Square, the Forbidden City, and the Summer Palace.

## The Office of Student Life and Campus Community

**Location:** Tivoli Student Union 303

**Phone:** 303-315-7288

**Email:** [studentlife@ucdenver.edu](mailto:studentlife@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/student-life> (<https://www.ucdenver.edu/student-life/>)

The Office of Student Life integrates the academic, residential, and co-curricular spheres of student's lives, linking the out-of-class experience to the academic mission of the University while enhancing the overall educational experience of students through the development of, exposure to and participation in social, cultural, intellectual, recreational, leadership and governance programs. Student Life and Campus Community is

the advising, coordinating, resource and general information center for student organizations, the academic honor societies student government and the student newspaper. We collaborate with students, faculty, administrators, and other partners both inside and outside of the CU Denver community to create safe environments for students. In addition, we create opportunities for students to learn through active participation and reflection where they can develop as responsible leaders and engage with their peers and cultivate appreciation for diversity and the betterment of our global society. Student Life and Campus Community is comprised of Student Organizations and Student Leadership Programs, Volunteer and Community Engagement, and Parent and Family Program.

## Student Newspaper: CU Denver Sentry

**Location:** Tivoli Student Union, 345

**Phone:** 303-556-2535

**Email:** Please refer to website for more information

**Website:** <https://www.ucdenver.edu/student-life/student-organizations/the-sentry-newspaper> (<https://www.ucdenver.edu/student-life/student-organizations/the-sentry-newspaper/>)

Since 1964, *The Sentry* has served as CU Denver's premier source of campus and community news for students and members of the university community. This paper has published every Wednesday and continues to do so in this new century providing the latest in campus news and events in the Denver community. Once known as *The Advocate*, as of 2016 *The Sentry* has once again revived the original name in efforts of getting back at our original history. *The Sentry* boasts a team of more than 15 contributing members working under 4 editorial sections that help contribute to making the paper come to life each week. Students serve as *The Sentry's* editors, writers, photographers, and visual designers. An editorial team composed of CU Denver students serves as the official representatives in expressing the CU Denver student body views and ideas. CU Denver may not have a journalism program, but *The Sentry* serves as the opportunity to expose students to the world of journalism. Learning practical skills in writing, editing, and publishing. *The Sentry* serves as a resource to the students, faculty, and staff and community members of Denver and the Auraria Campus. The print paper offers coverage of not only on-campus events and topics but also encourages the community to find something to call their own in the city of Denver.

## Student Organizations

**Location:** Tivoli Student Union 303

**Phone:** 303-315-7288

**Email:** [studentlife@ucdenver.edu](mailto:studentlife@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/student-life/student-organizations> (<https://www.ucdenver.edu/student-life/student-organizations/>)

Get involved with a student organization, student government or the campus newspaper! CU Denver houses over 100+ student organizations whose focus range from academics to culture, faith/spirituality, community service, professional development, and everything in between. We help students register with student organizations, and provide services, information, education, support, and advising to assist with the development and strengthening of students and student groups. In addition, we provide multiple opportunities for students to engage in practicing and developing their leadership skills. Leadership programs include diverse leadership conferences including CO-Leads, a state wide multi-cultural leadership conference; and the Lynx Leadership Conference, a program designed to increase the leadership skills of CU Denver Students. We also provide leadership trainings that enhance the co-curricular experience on campus through programs such as

Leadership On demand, a program designed for students involved in student organizations on campus; and Student Government Association, providing a voice for students on campus. We encourage students to take advantage of shared governance and increase the sense of community on campus through all of the leadership programs.

## Student Leadership Programs

**Location:** Tivoli Student Union 303

**Phone:** 303-315-7288

**Email:** [studentlife@ucdenver.edu](mailto:studentlife@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/student-life/leadership-programs>  
(<https://www.ucdenver.edu/student-life/leadership-programs/>)

CU Denver provides leadership education programs and workshops through the Office of Student Life and Campus Community, and Peer Advocate Leaders (PAL). Leadership education programs are designed to provide students with tools and skills to become confident leaders. Participation in leadership programs may also help students connect with each other, giving them an increased sense of belonging here at CU Denver.

- Learn to be a socially responsible leader
- Develop your career readiness competencies in the areas of critical thinking/problem-solving, teamwork/collaboration, leadership, and professionalism/work ethic
- Experience the rewards of peer mentorship

Our Summit Leadership Program is open to all CU Denver students. To join the program, log into our CU Denver student engagement platform MyLynx. Members of the Summit Leadership Program receive information on leadership events, registration deadlines, and are invited to special events just for Summit members.

Student Life & Campus Community also coordinates programs and services to enhance student development and encourage students to lead an active campus life by providing opportunities for co-curricular involvement. Beyond leadership workshops & programs, our staff team supports leadership development through our work with student organizations, community service, campus speakers, leadership conferences, and a variety of campus programs.

## Community Engagement

**Location:** Tivoli Student Union 303

**Phone:** 303-315-7288

**Email:** [studentlife@ucdenver.edu](mailto:studentlife@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/student-life/community-engagement>  
(<https://www.ucdenver.edu/student-life/community-engagement/>)

At the University of Colorado Denver, we are proud to not just be located in an urban setting, but to be transformative partners within our communities. CU Denver Community Engagement strives to be a connection point for students to engage with civic leaders, nonprofit agencies, and opportunities for community service. Whether you are a student looking for a one time volunteer role, to build a relationship with a community agency, or learn more about an upcoming election, our office will be there to help you navigate your options!

## TRIO Student Support Services & McNair Scholars

**Location:** Student Commons Building Ste 2011

**Phone:** 303-315-3550

**Email:** Please refer to website for more information

**Website:** <https://www.ucdenver.edu/trio/>

CU Denver TRIO Student Support Services (TRIO SSS) at helps first-generation, low-income students and students with disabilities reach their full potential and achieve academic success. We are a supportive academic community committed to student excellence and achievement. Student success is at the center of everything we do in.

The Ronald E. McNair Post-baccalaureate Achievement Program is one of seven federally funded programs under the TRIO umbrella that supports first-generation and low-income students.

## Health & Wellness

Wellness is a priority for us. The Health and Wellness website (<https://www.ucdenver.edu/student/health-wellness/>) is dedicated to providing an exceptional and holistic wellness experience for all CU Denver students. Below are some of the ways that CU Denver supports health and wellness. To learn more about all of the health and wellness services at CU Denver, please visit our website.

## Food Resources

### CU Denver Food Pantry

**Location:** 3rd Level in the Lola and Rob Salazar Student Wellness Building

**Phone:** 303-315-4010

**Email:** [foodpantry@ucdenver.edu](mailto:foodpantry@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/wellness/matters/food-pantry>  
(<https://www.ucdenver.edu/wellness/matters/food-pantry/>)

The Lynx Food Pantry is here to help students find more resources to fight food insecurity and lack of nutritious food. CU Denver students have access to free food and hygiene products. For more information about how to utilize the Lynx Food Pantry, hours, volunteering, needed items, and the Lynx Mobile Food Pantry, please visit our website (<https://www.ucdenver.edu/wellness/matters/food-pantry/>).

## Mental Health Resources

### Counseling Center

**Location:** Tivoli Student Union 454

**Phone:** 303-315-7270

**Email:** Please refer to website for more information

**Website:** <https://www.ucdenver.edu/counseling-center> (<https://www.ucdenver.edu/counseling-center/>)

The CU Denver Student and Community Counseling Center (SCCC) is available to all enrolled CU Denver students. The counseling center provides strength-based culturally responsive mental health services focused on relationship, support, growth, and solutions. The SCCC uses a brief, goal-directed counseling model that helps students achieve their academic and personal goals. There are no fees for counseling sessions. We also offer an array of other services, such as group therapy, drop-in workshops, and wellness-promotion activities.

The counseling center welcomes all CU Denver students seeking assistance, however the SCCC is not able to provide specialized, more intensive, or long-term clinical services. Some examples include services that are required for treatment of acute eating disorders, serious substance abuse/dependence, or acute symptoms that require hospitalization. The SCCC is not able to provide specialized assessments

such as child custody evaluations or forensic assessments. If you are seeking long-term treatment or other services beyond the scope of services that the SCCC is able to provide, it is recommended that you receive care by an outside specialist. You can contact us for a list of referrals in the Denver Metro area. If you are unsure whether or not your specific mental health care needs are covered by the counseling center, please contact us and ask to speak with the “on-call counselor” or schedule a consultation appointment with us.

If you would like to learn more about services offered and/or would like to schedule an appointment, please do give us a call at 303-315-7270.

## The Phoenix Center

**Location:** Tivoli Student Union 227

**Phone:** 303-315-7250

**Email:** [info@thepca.org](mailto:info@thepca.org)

**Website:** <https://www.thepca.org/>

The Phoenix Center at Auraria (PCA) serves students, staff, and faculty associated with University of Colorado Denver, Community College of Denver, and Metropolitan State University Denver. The PCA provides **free and confidential** resources and assistance to survivors of interpersonal violence (relationship violence, sexual violence, and stalking), as well as their friends, families, and concerned others. The PCA support services include academic advocacy, assistance reporting to the school and/or law enforcement at the survivor's request, safety planning, court accompaniment, emotional support, and more. The PCA also provides campus education and training, awareness raising events, and campus policy guidance.

To learn more about the services provided by PCA, please visit our website (<https://www.thepca.org/>).

## Safety & Support

### The Office of Equity

**Location:** Lawrence Street Center 12th Floor

**Phone:** 303-315-2567

**Email:** [equity@ucdenver.edu](mailto:equity@ucdenver.edu)

**Website:** <https://www1.ucdenver.edu/offices/equity> (<https://www1.ucdenver.edu/offices/equity/>)

The Office of Equity's stated mission is to strive to stop, prevent, and remedy discrimination, harassment, sexual misconduct, and any related retaliation; provide education, training and outreach; design policies and procedures to make our campus safer and more inclusive; and ensure all individuals are treated with dignity, compassion, and respect.

#### The Sexual Misconduct Policy prohibits:

- Sexual Assault: Rape, Fondling, Statutory Rape, and Incest
- Dating Violence
- Domestic Violence
- Sexual Exploitation
- Stalking: Title IX Stalking and Stalking
- Sexual Harassment: Title IX Sexual Harassment Quid Pro Quo, Sexual Harassment Quid Pro Quo, Title IX Hostile Environment, & Hostile Environment

**The Nondiscrimination Policy** prohibits discrimination or harassment on the basis of:

- Race
- Color
- National Origin
- Sex
- Gender Identity
- Gender Expression
- Sexual Orientation
- Pregnancy
- Disability
- Age
- Creed
- Religion
- Veteran Status
- Political Philosophy
- Political Affiliation

To report an incident of sexual misconduct, discrimination, harassment, or retaliation or to request a training, please contact the Office of Equity at:

- **Phone number:** 303-315-2567
- **Email address:** [equity@ucdenver.edu](mailto:equity@ucdenver.edu)
- **Office address:** Lawrence Street Center, 12th floor, Denver, CO 80204
- **Mailing address:** Campus Box 134, P.O. Box 173364, Denver, CO 80217-3364.
- **Or visit our website for an online report and more information about our policies, procedures, trainings, and other resources:** <https://www1.ucdenver.edu/offices/equity> (<https://www1.ucdenver.edu/offices/equity/>)

## Dean of Students

**Location:** 900 Auraria Parkway #309

**Phone:** 303-315-7310

**Email:** [DeanOfStudents@ucdenver.edu](mailto:DeanOfStudents@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/student/health-wellness/dean-of-students> (<https://www.ucdenver.edu/student/health-wellness/dean-of-students/>)

The Dean of Students Office supports the CU Denver community by advocating for students, addressing concerns, and promoting wellness and accountability. In partnership with students, faculty, and staff, we foster an environment rich in student success and opportunities for personal growth, while promoting a diverse and inclusive campus community. We serve our talented students by advocating for student needs, addressing issues of wellness and safety, and supporting all students in times of challenge and crisis. We encourage all initiatives that strengthen our campus and community.

## Campus Assessment, Response and Evaluation (CARE) Team

**Location:** Tivoli Student Union, Suite 227

**Phone:** 303-315-7306

**Email:** [shareaconcern@ucdenver.edu](mailto:shareaconcern@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/student/health-wellness/care-team> (<https://www.ucdenver.edu/student/health-wellness/care-team/>)

Submit a concern at: [https://cm.maxient.com/reportingform.php?UnivofColoradoDenver&layout\\_id=1](https://cm.maxient.com/reportingform.php?UnivofColoradoDenver&layout_id=1) ([https://cm.maxient.com/reportingform.php?UnivofColoradoDenver&layout\\_id=1](https://cm.maxient.com/reportingform.php?UnivofColoradoDenver&layout_id=1))

The Campus Assessment, Response & Evaluation (CARE) Team is committed to improving campus safety and student success at both the CU Denver | Anschutz Medical Campus.

The CARE Team was created to address the health and safety needs of students and the campus community. We assess whether individuals pose a risk to themselves or others and intervene when necessary. More generally, we identify and provide assistance to those in need.

The team takes a preventative approach to risk assessment by offering resources, referrals, and support to both the concerning individual and those impacted by their behavior.

## The Office of Case Management

**Location:** Tivoli Student Union 309

**Phone:** 303-315-7306

**Email:** [csn@ucdenver.edu](mailto:csn@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/student/health-wellness/case-management> (<https://www.ucdenver.edu/student/health-wellness/case-management/>)

The Office of Case Management was established to better serve the needs of the campus community and struggling students. Case management services include, but are not limited to, providing intervention, advocacy, resources and referrals, as well as follow-up services for students who are experiencing significant difficulties. Case managers support students struggling to navigate the university system, students with current and emerging mental or physical health issues, and students experiencing issues adjusting to academic and social life.

Case Managers coordinate student services and provide referrals to the appropriate resources on campus such as the Office of Community Standards and Wellness, Office of the Registrar, Student and Community Counseling Center, Office of Financial Aid, Disability Resources and Services, Student Mental Health Services, and student advocacy offices.

## The Office of Student Conduct and Community Standards

**Location:** Tivoli Student Union 309

**Phone:** 303-315-7311

**Email:** [StudentConduct@ucdenver.edu](mailto:StudentConduct@ucdenver.edu)

**Website:** <http://www.ucdenver.edu/life/services/standards/Pages/default.aspx>

We serve the university community by meeting the developmental and educational needs of students related to community expectations, civility and respect for self and others. We support community members with conflict management and resolution, and respond to inappropriate and threatening behaviors. We provide student-centered educational services, which promote personal development and individual responsibility. We strive to create a dynamic, open and just environment where civility, cultural competence and learning are expected and celebrated.

All students at the University of Colorado Denver are encouraged to review the Student Code of Conduct ([https://www.ucdenver.edu/docs/librariesprovider122/health-and-wellness/cu-denver-student-code-of-conduct--final-with-suspension-update-9-16-20.pdf?sfvrsn=4d0ea7b9\\_2](https://www.ucdenver.edu/docs/librariesprovider122/health-and-wellness/cu-denver-student-code-of-conduct--final-with-suspension-update-9-16-20.pdf?sfvrsn=4d0ea7b9_2)). This document outlines student rights and

responsibilities, behavioral expectations, and the university conduct process.

## Campus Safety

### Auraria Police Department

**Location:** 1201 5th Street Suite 110, Denver, CO 80217

**Police Dispatch Number:** 303-556-5000

**Website:** <https://www.ahec.edu/services-departments/police> (<https://www.ahec.edu/services-departments/police/>)

### CAMPUS POLICE MISSION

The Auraria Campus Police Department is committed to enhancing the quality of life on the Auraria Campus by protecting life and property, and providing a wide range of services to prevent crime and resolve problems.

**Services** (*The Auraria Campus Police Department provides campus services 24 hours a day, 7 days a week.*)

- Crime prevention programs
- Informational services
- Police support to campus staff
- Night escorts to your vehicle
- Security patrols, bicycle patrols, foot patrols
- Vehicle unlocks
- Emergency response (Emergency Phone Map: <http://www.ahec.edu/campusmaps/>)
- Timely Notification Bulletin for the Auraria Campus
- Immediate notice of crimes affecting the Auraria Campus.

The Auraria Handivan Service is offered Monday through Thursday 7:00 am-10:00 pm and on Friday's from 7:00 am-6:00 pm. Also, take advantage of Auraria's Nightrider escort service. It will take you to any building or parking lot on campus Monday through Thursday, Sundown to 10:00pm. The wait time is usually no longer than 10 minutes. To arrange for the Nightrider, contact the Auraria Parking Office at (303) 556-2001. If the Nightrider is not running, contact the Auraria Campus Police Department at (303) 556-5000 to arrange for an escort to your car.

The Emergency Notification System (ENS) tool provided by the University of Colorado Denver (CU Denver) for students, faculty and staff provides timely life-safety alerts. You are able to receive these alerts via text, voice and email messaging. Your CU Denver email address has already been added to this system. If you would receive emergency alerts on your cell phone, make sure that you enter your cell phone number into the PROFILE section of your student or employee portal at <https://my.cu.edu/>. **Identify the phone type as a "Cellular" device and check it as the "Preferred" number.**

## Wellness

**Location:** Lola & Rob Salazar Student Wellness Center  
1355 12th St

**Phone:** 303-315-WELL (9355)

**Email:** [lynxwellness@ucdenver.edu](mailto:lynxwellness@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/wellness/>

**Our Purpose:** To promote a culture of belonging through innovative spaces, programs & experiences.

**Our Vision:** To make wellness a priority for every person in the CU Denver community. To do wellness differently.



**Guiding Principles:** Learn about our Guiding Principles and Wellness Dimension of the Month (<https://www.ucdenver.edu/wellness/about/dimension-of-the-month/>).

#### Seven Dimensions of Wellness

1. Emotional Wellness
2. Physical Wellness
3. Spiritual Wellness
4. Social Wellness
5. Environmental Wellness
6. Financial Wellness
7. Creative Wellness

## Club Sports

**Location:** Lola & Rob Salazar Student Wellness Center

**Phone:** 303-315-9355

**Email:** [clubsports@ucdenver.edu](mailto:clubsports@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/wellness/sports/club-sports>  
(<https://www.ucdenver.edu/wellness/sports/club-sports/>)

Club Sports is a program designed to provide students with the opportunity to engage in team sports in a friendly and competitive environment. The purpose of the program is to unite individuals with a shared interest in sports, develop lasting friendships, and build community among students across campus, all while increasing their overall well-being through physical activity. Any student who is enrolled in at least 1 credit hour and is paying the Club Sports fee may participate in Club Sports. Students can pick from a variety of sports to participate in and have the chance to serve in a leadership position during their time. All Club Sports serve under the Wellness and Recreation Services department and indoor practice spaces are housed in the Lola and Rob Salazar Student Wellness Center. Club Sports policies and guidelines can be found in the Club Sports Manual.

## Student Health Insurance Office

**Location:** Plaza Building, Suite 150

**Phone:** 303-615-9999

**Email:** Please refer to website for more information

**Website:** <https://www.msudenver.edu/healthcenter/>

Hours: Monday- Thursday: 8:00am- 5:00pm, Friday 8:00am- 3:00pm

The Student Health Insurance Office strongly encourages all students to have adequate health insurance coverage. The university health plan is designed to coordinate services with the Health Center at Auraria to provide quality health care at the lowest possible cost. **For domestic students, the university health plan is voluntary.** International students with F-1 and J-1 student visas are required to carry the health insurance plan provided by the university. For more information for international students, please visit: <https://healthcenter1.com/international-health-insurance-requirement/>

## Housing, Dining, and Parking

There are a variety of housing, dining, and parking choices available at CU Denver. To learn more, check out the information below.

## Housing and Dining

**Location:** 318 Walnut St

**Phone:** 303-315-5272

**Email:** [Housing@ucdenver.edu](mailto:Housing@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/housing-and-dining/home> (<https://www.ucdenver.edu/housing-and-dining/home/>)

Although CU Denver is located in the heart of the city, we've always operated with the needs of college students in mind. Whether you're looking for on-campus housing and dining close to classrooms or wish to explore other off-campus options in Denver, we've got the resources to help you find the perfect environment.

## Housing

### Lynx Crossing Residence Hall

**Website:** <https://www.ucdenver.edu/housing-and-dining/lynx-crossing>  
(<https://www.ucdenver.edu/housing-and-dining/lynx-crossing/>)

Lynx Crossing is conveniently close to CU Denver and the heart of the city, so you're never far away from your classes or fun. Lynx Crossing offers a wide range of floor plans and other features you can choose from at a fair price for students.

### City Heights Residence Hall

**Website:** <https://www.ucdenver.edu/housing-and-dining/city-heights>  
(<https://www.ucdenver.edu/housing-and-dining/city-heights/>)

CU Denver's First-Year student residential building with dining and campus services. The facility includes two connected building components: a six to seven-story residential tower and a three-story Learning Commons—the home to student life services and faculty development services.

### Off-Campus Housing

**Off-Campus Housing Database Website:** [offcampushousing.ucdenver.edu](https://offcampushousing.ucdenver.edu)  
(<https://offcampushousing.ucdenver.edu/>)

The Office of Commuter Services supports students with commuting resources and an off-campus housing database that can be accessed through the link listed above.

## Dining

The Auraria Campus offers multiple dining choices and programs for the CU Denver community. To learn more about dining choices, please visit the following websites:

- Residence Hall Dining (<https://lynxdining.sodexomyway.com/>)
- Auraria Campus Dining (<https://www.ahec.edu/campus-info/food/>)
- Discounted Dining in Denver (<https://www.ucdenver.edu/student-finances/discounts-deals/food-dining/>)

## Transportation and Parking

**Website:** <https://www.ucdenver.edu/life/living-on-around-campus/student-transportation-parking> (<https://www.ucdenver.edu/life/living-on-around-campus/student-transportation-parking/>)

A degree should help you get somewhere, and how you get to campus to earn that degree is an important thing to consider. CU Denver students have several options for traveling to and from campus safely and efficiently. CU Denver is conveniently located downtown near multiple light rail stations and bus stops. Bicycle commuting is also a popular option, given Denver's sunny weather, active culture, and miles of protected bike lanes. If you prefer to drive, there are parking spots available, too.

For more information about parking and transportation options, please visit our website (<https://www.ucdenver.edu/life/living-on-around-campus/student-transportation-parking/>).

## Other Student Resources

Feeling like you belong and getting support when you need it—that's what's going to help you reach your goals. As a member of the CU Denver Lynx community, you have access to student services that can support you in so many ways.

## Bursar's Office

**Location:** 5th Floor Student Commons Building, 1201 Larimer Street Suite 1107

**Customer Service Phone Center:** 303-315-1800

**E-mail:** [bursar@ucdenver.edu](mailto:bursar@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/student-finances/billing-payments/> (<https://www.ucdenver.edu/student-finances/billing-payments/>)

When a student begins researching higher education institutions, tuition is often the first stop. The Bursar's Office provides services in the following areas.

- Application Fees Payments
- College Opportunity Fund
- Departmental Deposit Transactions
- Tuition and Fee Payments
- Refunds and Direct Deposits
- Student Account Reconciliation
- Third-Party Billing
- Student Balance Outreach
- Past Due Tuition Collection
- Tax Offsets

For more information for undergraduate students, please visit the Student Finance (<http://catalog.ucdenver.edu/cu-denver/undergraduate/student-finances/>), Tuition and Fees (<http://catalog.ucdenver.edu/cu-denver/undergraduate/student-finances/tuition-fees/>), and Billing and Payments (<http://catalog.ucdenver.edu/cu-denver/undergraduate/student-finances/billing-payments/>) sections in the Undergraduate Catalog.

For more information for graduate students, please visit the Student Finance (<http://catalog.ucdenver.edu/cu-denver/graduate/student-finances/>), Tuition and Fees (<http://catalog.ucdenver.edu/cu-denver/graduate/student-finances/tuition-fees/>), and Billing and Payments (<http://catalog.ucdenver.edu/cu-denver/graduate/student-finances/billing-payments/>) sections in the Graduate Catalog.

## Financial Aid and Scholarships

**Location:** 5th Floor Student Commons Building, 1201 Larimer Street Suite 1107

**Phone:** 303-315-5969

**Email:** [FinancialAid@ucdenver.edu](mailto:FinancialAid@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/student-finances/financial-aid/> (<https://www.ucdenver.edu/student-finances/financial-aid/>) and <https://www.ucdenver.edu/student-finances/scholarships/> (<https://www.ucdenver.edu/student-finances/scholarships/>)

While the world of financial aid can seem intimidating, if you break it down and put in the work, making financial aid work for you will be the

first step toward opening a door to your future. The Financial Aid and Scholarships Offices provides services in the following areas.

- How to apply for financial aid
- Aid Eligibility
- Types of Aid
- Financial Aid Policies
- Scholarships
- Work-study and Student Employment Opportunities

For more information for undergraduate students, please visit the Student Finance (<http://catalog.ucdenver.edu/cu-denver/undergraduate/student-finances/>).

For more information for graduate students, please visit the Student Finance (<http://catalog.ucdenver.edu/cu-denver/graduate/student-finances/>).

## Learning Resources Center

**Location:** Learning Commons, Suite 1231

**Phone:** 303-315-3531

**Email:** [tutorialservices@ucdenver.edu](mailto:tutorialservices@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/learning-resources-center/> (<https://www.ucdenver.edu/learning-resources-center/>)

The CU Denver Learning Resources Center is designed to promote student success, retention, and graduation in a supportive, vibrant and inclusive academic setting. Our services are available to currently enrolled CU Denver undergraduate and graduate students and include free services such as CRLA certified tutoring, Supplemental Instruction (SI), Academic Development Workshops, Student Success Seminars, academic coaching, Conversation Groups, and English for Speakers of Other Languages (ESOL) support.

## Lynx Central

**Location:** Student Commons Building, Suite 1107

**Phone:** 303-315-5969 (303-315-LYNX)

**Email:** [lynx.central@ucdenver.edu](mailto:lynx.central@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/student/> (<https://www.ucdenver.edu/student/>)

**Office Hours:** Monday-Friday, 8am-5pm

Lynx Central provides all prospective and current CU Denver students with support throughout the admissions and enrollment process including help with financial aid and scholarships along with registration. Lynx Central staff can also help with general campus questions. For more information, check us out at <https://www.ucdenver.edu/student/> (<https://www.ucdenver.edu/student/>).

## Office of Information Technology

**Location:** Lawrence Street Center, 1380

**Phone:** 303-724-4357 (4-HELP)

**Email:** [oit-servicedesk@ucdenver.edu](mailto:oit-servicedesk@ucdenver.edu)

**Website:** <https://www1.ucdenver.edu/offices/office-of-information-technology/> (<https://www1.ucdenver.edu/offices/office-of-information-technology/>)

The Office of Information Technology (OIT) works in partnership with academic and business units to provide technical support to meet the needs of students, faculty and staff at the CU Denver | Anschutz Medical

Campus. OIT serves as the primary source of campus wide technology services (<https://www1.ucdenver.edu/offices/office-of-information-technology/services/>) in partnership with school, college and department IT professionals.

Services range from providing wireless networks, email (<http://myemail.ucdenver.edu/>) and university passwords (<https://passport.ucdenver.edu/passwordreset/>), software (<https://www1.ucdenver.edu/offices/office-of-information-technology/software/>), desktop services, security (<https://www1.ucdenver.edu/offices/office-of-information-technology/software/how-do-i-use/cu-secure-and-multi-factor-authentication/>), and systems development, to protecting the integrity of the university's data and administrative systems. Additional resources are available from the student technology guide (<https://www1.ucdenver.edu/offices/office-of-information-technology/get-help/cu-denver-student/>) and technology tools and software (<https://www1.ucdenver.edu/offices/office-of-information-technology/get-help/working-remotely/tools-and-software/>) remote learning and working webpages. Please contact the OIT service desk (<https://www1.ucdenver.edu/offices/office-of-information-technology/get-help/>) for assistance with a service or help troubleshooting technology issues.

OIT also provides student computing services to currently enrolled students within the computer labs (<https://www1.ucdenver.edu/offices/office-of-information-technology/get-help/student-labs/>) and study spaces located in the North Classroom 1206, Student Commons Building 2nd floor, and the Tivoli 241. The computer labs have Macintosh and Windows-based computers with internet access, as well as printing, scanning, and copying availability with assistance from a lab advisor. For more information about these services, visit the student work spaces and computer labs webpage (<https://www1.ucdenver.edu/offices/office-of-information-technology/get-help/student-labs/>) or email [StudentLabs@ucdenver.edu](mailto:StudentLabs@ucdenver.edu).

## Office of the Registrar

**Location:** Student Commons Building, Suite 1107

**Telephone:** 303-315-2600

**Fax:** 303-315-2550

**E-mail:** [registrar@ucdenver.edu](mailto:registrar@ucdenver.edu)

**Website:** [www.ucdenver.edu/Registrar](http://www.ucdenver.edu/Registrar) (<http://www.ucdenver.edu/Registrar/>)

CU Denver offers students a completely online system of planning their schedules and registering for classes. As a student, you are responsible for knowing the deadlines, rules, regulations, course loads, prerequisites and policies of the university, as well as those of the college or school in which you are enrolled, all of which is provided within this online catalog.

The registrar's office will send an e-mail message to the student's university-assigned e-mail address, inviting the student to register, including registration information and a registration time assignment. Registration is by time assignment only. Students may register via the web on or after their assigned time.

For more information for undergraduate students, please visit the Records and Registration (<http://catalog.ucdenver.edu/cu-denver/undergraduate/records-registration/>) section in the Undergraduate Catalog.

For more information for graduate students, please visit the Records and Registration (<http://catalog.ucdenver.edu/cu-denver/graduate/records-registration/>) section in the Graduate Catalog.

## Ombuds Office

**Location:** Lawrence Street Center Building, Room 1003

**Phone:** 303-315-0046

**Contact:** Melissa Connell, Lisa

Neal; **Email:** [Melissa.Connell@cuanschutz.edu](mailto:Melissa.Connell@cuanschutz.edu)

([Melissa.Connell@ucdenver.edu](mailto:Melissa.Connell@ucdenver.edu)), [Lisa.Neal@cuanschutz.edu](mailto:Lisa.Neal@cuanschutz.edu)

([Lisa.Neale@cuanschutz.edu](mailto:Lisa.Neale@cuanschutz.edu))

**Website:** [www.ucdenver.edu/ombuds](http://www.ucdenver.edu/ombuds) (<http://www.ucdenver.edu/ombuds/>)

The Ombuds Office is a **safe**, confidential, and **nonbiased** resource that members of the University of Colorado Denver | Anschutz Medical Campus can approach to discuss, voice, and clarify any university-related concerns. We are a neutral third-party resource that is available to hear individual complaints and help sort out and **identify options** for resolving those concerns.

The Ombuds Office is well-trained in listening, facilitating, recommending, mediating, and coaching. Each individual on our team is a member of the International Ombudsman Association and are **Certified Organizational Ombudsman Practitioners**.

We even offer trainings and seminars for groups and departments to help learn communication skills, conflict management, and effective team building.

Communications with the Ombuds Office may begin with a phone call, e-mail, letter, or visit. Please contact our office (<https://www1.ucdenver.edu/offices/ombudsoffice/>) to make an appointment.

## Veteran & Military Student Services

**Location:** Tivoli Student Union, Suite 124

**Phone:** 303-315-7300

**Email:** [vmss@ucdenver.edu](mailto:vmss@ucdenver.edu)

**Website:** <https://www.ucdenver.edu/veterans> (<https://www.ucdenver.edu/veterans/>)

Veteran & Military Student Services (VMSS) is the initial point of contact for veterans, active-duty service members, reservists, National Guard, and their dependents attending CU Denver. VMSS prioritizes the verification of U.S. Department of Veterans Affairs (VA) education benefit certification for eligible students. This includes ensuring that the VA requirements for attendance, course load, content, and the additional regulations required to receive VA education benefit payments are met by each student. VMSS can assist with problem-solving issues associated with the receipt of VA related educational benefits.

VMSS offers holistic student support services via peer-to-peer mentoring, transition assistance into higher education, scholarships, mental health services specific to the military and transition issues, career preparation through the Boots to Suits program, and providing campus and community resource referrals.

## Writing Center

**Location:** Learning Commons, First Floor

**Phone:** 303-315-7355

**Email:** [writing.center@ucdenver.edu](mailto:writing.center@ucdenver.edu)

**Website:** <https://clas.ucdenver.edu/writing-center/>

The Writing Center at CU Denver is a free resource available to all university students who wish to improve as writers. Services include in-person and online one-on-one appointments; an asynchronous Graduate

Drop Box for graduate students; an asynchronous After Hours Drop Box for all students; workshops on a variety of topics (for example: citation, literature reviews, C.V.s, and more); and downloadable handouts, podcasts, and videos. Professional Writing Consultants will work on any type of writing and any aspect of the writing process, including (but not limited to) idea-generation, organization, thesis development, source usage, and grammar. Students bring in documents ranging from resumes, personal statements, and research essays to theses, rhetorical analyses, and grant applications. All writing is welcome. Interested students can schedule appointments (required) online and get more information (hours, directions, etc.) about each of our 9 locations/services for students right from the homepage (<https://clas.ucdenver.edu/writing-center/>). Please check the website for each location's hours of operation and availability.

- CU Denver: Learning Commons wing of the City Heights Residence Hall, first Floor
- CU Anschutz: Strauss Health Sciences Library 1204
- Auraria Library: Space 108, 1st floor (near the 10th Street entrance, west side of building)
- Business School: Cordillera Conference Room, 1st floor
- Lynx Crossing Residence Hall (residents only): Cyber Café, 1st floor
- Online (real-time) consultations
- Undergraduate Drop Box, Graduate Drop Box, and Faculty Drop Box